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ISO 9001 LEVEL 1 Introduction to Quality Management Systems



Discover the importance that quality plays in your business and learn what is needed to design a functional Quality Management System

This course is designed to provide delegates with an understanding of quality management, of ISO 9001 and an ability to implement the requirements of this international standard.

This includes additional requirements to integrate the QMS with other management systems.

This course is suitable for quality practitioners and managers, supervisors responsible for quality management system implementation as well as quality management system auditors.



Assurance



Testing



Inspection



intertek
Certification

Other ISO 9001 Courses available:

- Good Manufacturing Practices
- Understanding and Implementing an ISO 9001 Quality Management System
- Internal Auditing of an ISO 9001 Quality Management System
- Quality Management Systems ISO 9001 Lead Auditor

A blue circular graphic containing the course code "QMS101".

QMS101

Who should attend

This course is suitable for those who:

- Need to understand what quality is about
- Need to understand all quality terms and industry jargon
- Need to understand the benefits of implementing a quality management system
- Need to design a quality management system, and need to know what are the building blocks for such a system



Course Content

The course will address the following:

- Purpose and business benefits of a quality management system
- Interrelationship of the ISO 9000-family of standards including of ISO 9000, ISO 9001 and ISO 9004
- Quality basics and tools
- Requirements of ISO 9001 quality management system
- Eight quality management principles
- Plan, Do, Check, Act (PDCA) cycle and continual improvement
- Process approach to management systems
- Introduction to the new ISO “High Level”.

Entry Level Requirements

Delegates are required to have:

- Experience in working within an area of quality management
- Understanding of quality assurance and control
- An understanding of the legislation applicable to your company’s products and services

Course Structure

The course consists of:

- Full day 08h00 to 17h00
- Continuous evaluation and group exercises
- Full attendance and participation is required

Why Choose Intertek Academy?

Intertek is an international company with a wide range of services in areas of safety, performance, quality and market access.

We offer:

- Knowledgeable experts
- Current information and knowledge of regulations and standards
- Optimised methods of information transfer

Our training will provide you with:

- Tools to manage processes and activities
- Insight into industry norms and requirements
- Knowledge to assist you to increase your profits, strengthen your brand and become more competitive by increasing your ability to make systematic and measurable improvements in your business so that you can shorten lead times and reduce costs without compromising the rules and requirements

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